

# 2020 WAVE AWARDS

## WAVE CATEGORIES & EDITOR'S PICKS

### AIR

#### **Best Airline, Domestic**

Delta Air Lines

#### **Best Airline, International**

Emirates

#### **Best Airline Vacation Brand**

Delta Vacations

### CRUISE

#### **Cruise Line with the Highest Client Satisfaction (less than 1,300 passengers)**

Viking

#### **Cruise Line with the Highest Client Satisfaction (more than 1,300 passengers)**

Celebrity Cruises

#### **Cruise Line Providing the Best Travel Advisor Support (ocean-going)**

Royal Caribbean International

#### **Best New Ship (ocean-going)**

Norwegian Encore, Norwegian Cruise Line

#### **Best Onboard Dining (ocean-going/less than 1,300 passengers)**

Seabourn Cruise Line

#### **Best Onboard Dining (ocean-going/more than 1,300 passengers)**

Celebrity Cruises

#### **Best Refurbished Ship (ocean-going)**

Celebrity Millennium, Celebrity Cruises

#### **Best Cruise Line for Shows and Nightlife**

Royal Caribbean International

#### **Best Multigenerational Cruise Line**

Carnival Cruise Line

#### **Best Expedition Cruise Line (ocean-going)**

Silversea Expeditions

#### **Best New Expedition Ship**

Celebrity Flora, Celebrity Cruises

#### **Best Small-Ship Line (ocean-going, less than 250 passengers)**

Windstar Cruises

**Best All-Inclusive Luxury Cruise Line**

Regent Seven Seas Cruises

**Best Cruise Line for Alaska Sailings**

Princess Cruises

**Best Cruise Line for Caribbean Sailings**

Royal Caribbean International

**Best Cruise Line for Hawaii Sailings**

Norwegian Cruise Line

**Best World Cruise**

Regent Seven Seas Cruises

**Best Suites, Cruise**

Seabourn Cruise Line

**Best New Onboard Dining Venue**

Bistro Sur La Mer, Princess Cruises

**Cruise Line with the Best Consumer Marketing Campaign**

Carnival Cruise Line

**River Cruise Line Providing the Best Travel Advisor Support**

AmaWaterways

**River Cruise Line with the Highest Client Satisfaction**

AmaWaterways

**Best New Ship (River Cruise)**

AmaMagna, AmaWaterways

**Best Onboard Dining (River Cruise)**

AmaWaterways

**Best River Cruise Line for U.S. Sailings**

American Queen Steamboat Company

**Best Suites, River Cruise**

Avalon Waterways

**Best River Cruise Line for Families**

AmaWaterways

**Best Company for Shore Excursions**

ShoreTrips

**RAIL**

**Best North American Rail Vacation Provider**

Rocky Mountaineer

## **TOUR OPERATOR**

### **Escorted Tour Operator Providing the Best Travel Advisor Support**

Globus Family of Brands

### **FIT Tour Operator Providing the Best Travel Advisor Support**

Pleasant Holidays

### **Best FIT Tour Operator, Europe**

Avanti Destinations

### **Best Escorted Tour Operator, Europe**

Collette

### **Best Tour Operator, Africa**

African Travel, Inc.

### **Best Tour Operator, Asia**

G Adventures

### **Best Tour Operator, Australia/New Zealand/South Pacific**

Goway Travel

### **Best Tour Operator, Caribbean**

Delta Vacations

### **Best Tour Operator, Central/South America**

Globus Family of Brands

### **Best Tour Operator, Hawaii**

Pleasant Holidays

### **Best Tour Operator, Mexico**

GOGO Vacations

### **Best Tour Operator for Adventure/Experiential Travel**

G Adventures

### **Best Tour Operator for Multigenerational Travel**

Adventures by Disney

### **Best Luxury Tour Operator**

Tauck

## **CAR RENTAL**

**Car Rental Company Providing the Best Travel Advisor Support**  
Enterprise

**Car Rental Company Providing the Highest Client Satisfaction**  
Enterprise

## **RESORT/HOTEL**

**Best New Resort or Major Renovation, Mexico**  
Barcelo Maya Riviera

**Best New Resort or Major Renovation, Los Cabos**  
Hard Rock Hotel Los Cabos

**Best New Resort or Major Renovation, Caribbean**  
Hyatt Ziva/Zilara Cap Cana

**Best New Resort or Major Renovation, Hawaii**  
Waikiki Beachcomber by Outrigger, Oahu

**Best Hotel Chain, Europe**  
Marriott International

**Best Hotel Chain, Hawaii**  
Outrigger Hotels and Resorts

**Best All-Inclusive Hotel Group, Caribbean**  
AMResorts

**Best All-Inclusive Hotel Group, Mexico**  
Playa Hotels & Resorts

**Best Hotel Brand, U.S.**  
Marriott International

**Hotel/Resort Chain Providing the Best Travel Advisor Support**  
Marriott International

**Best Hotel Brand for Families, Mexico**  
Dreams Resorts & Spas

**Best Hotel Brand for Families, Caribbean**  
Beaches

**Best Hotel Brand for Families, Hawaii**  
Outrigger Hotels and Resorts

**All-Inclusive Hotel Group Providing the Best Travel Advisor Support**  
Playa Hotels & Resorts

## **DESTINATIONS**

### **Destination with the Highest Client Satisfaction, Asia/South Pacific**

Australia

### **Destination with the Highest Client Satisfaction, Caribbean**

Jamaica

### **Destination with the Highest Client Satisfaction, Central/South America**

Costa Rica

### **Destination with the Highest Client Satisfaction, Mexico**

Riviera Maya

### **Destination with the Highest Client Satisfaction, U.S.**

Hawaii

### **Favorite Three-Night Destination to Sell**

Las Vegas

## **TRAVEL INSURANCE**

### **Best Travel Insurance Company**

Allianz Global Assistance

## **TOURISM BOARD**

### **International Tourism Board Providing the Best Travel Advisor Support**

Jamaica Tourist Board

### **U.S. Tourism Board Providing the Best Travel Advisor Support**

Hawaii Visitors and Convention Bureau