

2020 WAVE AWARDS

WAVE CATEGORIES & EDITOR'S PICKS

AIR

Best Airline, Domestic

Alaska Airlines
American Airlines
Delta Air Lines
Southwest Airlines
United Airlines

Best Airline, International

Air New Zealand
Emirates
Lufthansa
Singapore Airlines
Virgin Atlantic

Best Airline Vacation Brand

American Airlines Vacations
Delta Vacations
Qantas Vacations
Southwest Vacations
United Vacations

CRUISE

Cruise Line with the Highest Client Satisfaction (less than 1,300 passengers)

Crystal
Regent Seven Seas Cruises
Seabourn Cruise Line
Silversea Cruises
Viking

Cruise Line with the Highest Client Satisfaction (more than 1,300 passengers)

Celebrity Cruises
Holland America Line
Norwegian Cruise Line
Princess Cruises
Royal Caribbean International

Cruise Line Providing the Best Travel Advisor Support (ocean-going)

Carnival Cruise Line
Celebrity Cruises
Norwegian Cruise Line
Princess Cruises
Royal Caribbean International

Best New Ship (ocean-going)

Carnival Panorama, Carnival Cruise Line
MSC Grandiosa, MSC Cruises
Norwegian Encore, Norwegian Cruise Line
Sky Princess, Princess Cruises
Viking Jupiter, Viking

Best Onboard Dining (ocean-going/less than 1,300 passengers)

Crystal
Oceania Cruises
Seabourn Cruise Line
Silversea Cruises
Windstar Cruises

Best Onboard Dining (ocean-going/more than 1,300 passengers)

Celebrity Cruises
Holland America Line
Norwegian Cruise Line
Princess Cruises
Royal Caribbean International

Best Refurbished Ship (ocean-going)

Carnival Sunrise (formerly Triumph), Carnival Cruise Line
Celebrity Millennium, Celebrity Cruises
Norwegian Joy, Norwegian Cruise Line
Oasis of the Seas, Royal Caribbean International
Silver Shadow, Silversea Cruises

Best Cruise Line for Shows and Nightlife

Carnival Cruise Line
Celebrity Cruises
Disney Cruise Line
Norwegian Cruise Line
Royal Caribbean International

Best Multigenerational Cruise Line

Carnival Cruise Line
Disney Cruise Line
MSC Cruises
Norwegian Cruise Line
Royal Caribbean International

Best Expedition Cruise Line (ocean-going)

Hurtigruten
Lindblad Expeditions - National Geographic
Scenic Luxury Cruises & Tours
Silversea Expeditions
UnCruise Adventures

Best New Expedition Ship

Celebrity Flora, Celebrity Cruises
Greg Mortimer, Aurora Expeditions
Hanseatic Inspiration, Hapag-Lloyd Cruises
Roald Amundsen, Hurtigruten
Scenic Eclipse, Scenic Luxury Cruises & Tours

Best Small-Ship Line (ocean-going, less than 250 passengers)

Crystal
Ponant
SeaDream Yacht Club
Star Clippers
Windstar Cruises

Best All-Inclusive Luxury Cruise Line

Crystal
Regent Seven Seas Cruises
Seabourn Cruise Line
Silversea Cruises
Viking

Best Cruise Line for Alaska Sailings

Celebrity Cruises
Holland America Line
Norwegian Cruise Line
Princess Cruises
Royal Caribbean International

Best Cruise Line for Caribbean Sailings

Carnival Cruise Line
MSC Cruises
Norwegian Cruise Line
Princess Cruises
Royal Caribbean International

Best Cruise Line for Hawaii Sailings

Carnival Cruise Line
Holland America Line
Norwegian Cruise Line
Princess Cruises
UnCruise Adventures

Best World Cruise

Crystal
Holland America Line
Regent Seven Seas Cruises
Seabourn Cruise Line
Silversea Cruises

Best Suites, Cruise

Crystal
Cunard
Regent Seven Seas Cruises
Seabourn Cruise Line
Silversea Cruises

Best New Onboard Dining Venue

Bistro Sur La Mer, Princess Cruises
Carnival Kitchen, Carnival Cruise Line
HOLA! Tapas Bar by Ramón Freixa, MSC Cruises
Koko's, Scenic Luxury Cruises & Tours
Onda by Scarpetta, Norwegian Cruise Line

Cruise Line With the Best Consumer Marketing Campaign

Carnival Cruise Line
Disney Cruise Line
Norwegian Cruise Line
Royal Caribbean International
Viking

River Cruise Line Providing the Best Travel Advisor Support

AmaWaterways
Avalon Waterways
Scenic Luxury Cruises & Tours
Uniworld Boutique River Cruise Collection
Viking

River Cruise Line with the Highest Client Satisfaction

AmaWaterways
Avalon Waterways
Scenic Luxury Cruises & Tours
Uniworld Boutique River Cruise Collection
Viking

Best New Ship (River Cruise)

AmaMagna, AmaWaterways
American Harmony, American Cruise Lines
Avalon Envision, Avalon Waterways
Emerald Harmony, Emerald Waterways
Viking Einar, Viking

Best Onboard Dining (River Cruise)

AmaWaterways
Avalon Waterways
Crystal
Scenic Luxury Cruises & Tours
Uniworld Boutique River Cruise Collection

Best River Cruise Line for U.S. Sailings

American Cruise Lines
American Queen Steamboat Company
Blount Small Ship Adventures
Lindblad Expeditions - National Geographic
UnCruise Adventures

Best Suites, River Cruise

Avalon Waterways
Crystal
Scenic Luxury Cruises & Tours
Tauck
Uniworld Boutique River Cruise Collection

Best River Cruise Line for Families

AmaWaterways
Avalon Waterways
CroisiEurope
Tauck
Uniworld Boutique River Cruise Collection

Best Company for Shore Excursions

CruisingExcursions.com
MyExcursions.com
Shore Excursions Group
ShoreTrips
Viator

RAIL

Best North American Rail Vacation Provider

Alaska Railroad
Amtrak Vacations
Railbookers
Rocky Mountaineer
Via Rail Canada

TOUR OPERATOR

Escorted Tour Operator Providing the Best Travel Advisor Support

Abercrombie & Kent
Collette
Globus Family of Brands
Insight Vacations
Trafalgar

FIT Tour Operator Providing the Best Travel Advisor Support

Apple Vacations
Avanti Destinations
Funjet Vacations
Gogo Vacations
Pleasant Holidays

Best FIT Tour Operator, Europe

Authentic Vacations
Avanti Destinations
Funjet Vacations
Gogo Vacations
Travel Impressions

Best Escorted Tour Operator, Europe

Abercrombie & Kent
Collette
Globus Family of Brands
Insight Vacations
Trafalgar

Best Tour Operator, Africa

Abercrombie & Kent
African Travel, Inc.
Great Safaris
Micato Safaris
Thomson Safaris

Best Tour Operator, Asia

Avanti Destinations
G Adventures
Intrepid Travel
SITA World Tours
Trails of Indochina

Best Tour Operator, Australia/New Zealand/South Pacific

Authentic Vacations
Down Under Answers
Goway Travel
Pleasant Holidays
Travel2

Best Tour Operator, Caribbean

Apple Vacations
Delta Vacations
Funjet Vacations
Gogo Vacations
Travel Impressions

Best Tour Operator, Central/South America

Abercrombie & Kent
G Adventures
Globus Family of Brands
Goway Travel
Intrepid Travel

Best Tour Operator, Hawaii

Apple Vacations
Blue Sky Vacations
Delta Vacations
Funjet Vacations
Pleasant Holidays

Best Tour Operator, Mexico

Apple Vacations
Delta Vacations
Gogo Vacations
Pleasant Holidays
Travel Impressions

Best Tour Operator for Adventure/Experiential Travel

Austin Adventures
Backroads
G Adventures
Intrepid Travel
MT Sobek

Best Tour Operator for Multigenerational Travel

Abercrombie & Kent
Adventures by Disney
G Adventures
Tauck Bridges
Trafalgar

Best Luxury Tour Operator

Abercrombie & Kent
Butterfield & Robinson
Kensington Tours
Luxury Gold
Tauck

CAR RENTAL**Car Rental Company Providing the Best Travel Advisor Support**

Avis
Enterprise
Hertz

Car Rental Company Providing the Highest Client Satisfaction

Avis
Enterprise
Hertz

RESORT/HOTEL

Best New Resort or Major Renovation, Mexico

Atelier Playa Mujeres
Barcelo Maya Riviera
Live Aqua Urban Resort San Miguel de Allende
Palmaia, the House of Aia
Rosewood Mayakoba
Thompson Zihuatanejo

Best New Resort or Major Renovation, Los Cabos

Four Seasons Los Cabos at Costa Palmas
Hard Rock Hotel Los Cabos
Nobu Hotel Los Cabos
Waldorf Astoria Los Cabos Pedregal
Zadun, a Ritz-Carlton Reserve

Best New Resort or Major Renovation, Caribbean

Club Med Miches Playa Esmeralda
Four Seasons Resort Nevis
Hyatt Ziva/Zilara Cap Cana
Iberostar Selection Bavaro
Royalton Antigua Resort & Spa
Sanctuary Cap Cana

Best New Resort or Major Renovation, Hawaii

Four Seasons Hotel Lanai at Koele, a Sensei Retreat
Halepuna Waikiki by Halekulani, Oahu
Renew, Oahu
Sheraton Kauai Coconut Beach Resort
Waikiki Beachcomber by Outrigger, Oahu

Best Hotel Chain, Europe

AccorHotels
Hilton Worldwide
InterContinental Hotels Group
Marriott International
Melia Hotels International

Best Hotel Chain, Hawaii

Aqua-Aston Hospitality
Four Seasons Resorts Hawaii
Hilton Worldwide
Marriott Hawaii
Outrigger Hotels and Resorts

Best All-Inclusive Hotel Group, Caribbean

AMResorts
Club Med
Iberostar Hotels & Resorts

Playa Hotels & Resorts
Sandals Resorts International
Best All-Inclusive Hotel Group, Mexico

AIC Hotel Group
Karisma Hotels & Resorts
La Coleccion by Posadas
Palladium Hotel Group
Playa Hotels & Resorts

Best Hotel Brand, U.S.

Hilton Worldwide
Hyatt Hotels Corporation
InterContinental Hotels Group
Marriott International
The Ritz-Carlton Hotel Company

Hotel/Resort Chain Providing the Best Travel Advisor Support

Fairmont Hotels and Resorts
Hilton Worldwide
Hyatt Hotel Corporation
InterContinental Hotels & Resorts
Marriott International

Best Hotel Brand for Families, Mexico

Club Med
Dreams Resorts & Spas
Hotel Xcaret Mexico
Paradisus Resorts
Sandos Hotels & Resorts

Best Hotel Brand for Families, Caribbean

Atlantis
Beaches
Club Med
Dreams Resorts & Spas
Sunscape Resorts & Spas

Best Hotel Brand for Families, Hawaii

Aqua-Aston Hospitality
Hyatt Hotels Corporation
Hilton Worldwide
Marriott International
Outrigger Hotels and Resorts

All-Inclusive Hotel Group Providing the Best Travel Advisor Support

AIC Hotel Group
AMResorts
Iberostar Hotels & Resorts
Playa Hotels & Resorts
Sandals Resorts International

DESTINATIONS

Destination with the Highest Client Satisfaction, Asia/South Pacific

Australia
Japan
New Zealand
Taiwan
Thailand

Destination with the Highest Client Satisfaction, Caribbean

Aruba
British Virgin Islands
Dominican Republic
Jamaica
U.S. Virgin Islands

Destination with the Highest Client Satisfaction, Central/South America

Argentina
Brazil
Chile
Costa Rica
Peru

Destination with the Highest Client Satisfaction, Mexico

Cancun
Los Cabos
Puerto Vallarta
Riviera Maya
Riviera Nayarit

Destination with the Highest Client Satisfaction, U.S.

Alaska
California
Hawaii
Las Vegas
New York

Favorite Three-Night Destination to Sell

Aspen, Colo.
Disneyland Resort (Anaheim, Calif.)
Las Vegas
Los Cabos
Napa Valley, Calif.

TRAVEL INSURANCE

Best Travel Insurance Company

Allianz Global Assistance
CSA Travel Protection - Generali Global Assistance
Travelex Insurance Services

Travel Guard
Travel Insured

TOURISM BOARD

International Tourism Board Providing the Best Travel Advisor Support

Jamaica Tourist Board
Japan National Tourism Organization
Tourism Australia
Tourism New Zealand
VisitBritain

U.S. Tourism Board Providing the Best Travel Advisor Support

Hawaii Visitors and Convention Bureau
Las Vegas Convention and Visitors Authority
New Orleans Convention & Visitors Bureau
Visit California
Visit Florida